



## STATEWIDE MOTOR VEHICLE SYSTEM LAUNCHES IN JANUARY 2024

MT. VERNON, KY (DECEMBER 6, 2023) A transition to modernize and improve the Statewide computer system which processes all motor vehicle transactions in County Clerk's offices, will begin after the close of business on Friday, December 29, 2023. Avis, the system currently used is a DOS based system written in the late 70's. "As you can imagine, the old system is dying. We are looking forward to this new technology and a customer-based system that KAVIS will provide." Danetta Ford Allen, County Clerk.

Customers who need to renew vehicle tags in December or customers who have not renewed your tags from any previous month for 2023, please make time to complete your transactions in December. Customers who renew in January 2024, unfortunately, cannot renew in December because the 2024 tax rates and assessments are not loaded until after the close of business on December 29, 2023.

Customers can renew by phone with a debit/credit at 606-256-2831, or in-person until December 29, 2023. Any mail received in the office by December 29, 2023, and in proper order to complete the transaction will be completed in the 2023 year. The [www.drive.ky.gov](http://www.drive.ky.gov) web renewals process for 2023 will be operational through December 27, 2023, and will be restored the week of January 8, 2024.

At the close of business on December 29, 2023, AVIS data will be transferred to the new KAVIS system. This transition is expected to take seven to nine full days. KAVIS will go live after the data transition with a few counties onboarding each day until the entire state is on the new system. Rockcastle County Clerk's motor vehicle department will make every attempt to open as soon as possible. We will begin onboarding, December 8, 2023, with the first wave of counties to test the system and will gradually work toward a full open the week of December 8<sup>th</sup>-12<sup>th</sup>, 2023.

"Our goal every day is to serve our county to the best of our ability. While we realize the closure of our motor vehicle department will impact our citizens, we are hopeful that the new system will help us be more efficient in the future. With any new system there will be hiccups, but we are working hard to be trained and ready to serve you." Danetta Ford Allen, Rockcastle County Clerk.

Rockcastle County Clerk's Office Hours of Operation December 2023- January 2024	
<u>December 6-8</u> Monday-Friday: 8:00am-4:00pm Lunch Break: 12:00 pm-12:30pm	<u>Week of December 25-December 29</u> Closed December 25, Christmas Holiday December 26-December 29 8:00am-4:00pm
<u>Week of December 11-December 16</u> Monday-Friday 8:00am-4:00pm Lunch Break:12pm-12:30pm <i>Saturday 8:30am-12:00pm</i>	<u>Week of January 1-January 5</u> <b>Closed January 1, New Year</b> January 2-5 Recording and Elections Open 8:00am-4pm
<u>Week of December 18-December 22</u> Monday-Friday 8:00am-4:00pm <b>Thurs, December 21 CLOSED 12:00pm-1:00pm</b> Courthouse Christmas Luncheon	<b>Motor Vehicle Department Closed</b> <u>Week of January 8-January 12</u> Recording and Elections Open 8:00am-4pm Motor Vehicle Department- Gradual Opening. Visit our website at <a href="http://rockcastlecountyclerk.com">rockcastlecountyclerk.com</a> or our Facebook Page Rockcastle County Clerk's Office for updated details as they become available.